NICOLE GABOR

SOFTWARE ENGINEERING | UX DESIGN | TECHNICAL PROGRAM MANAGEMENT

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PROFESSIONAL SUMMARY

Early-career software developer with professional JavaScript, TypeScript, and React internship experience and hands-on business application development using Microsoft Power Apps and Dataverse. Brings UX research and design training plus extensive technical program management experience supporting software teams in the AFSC Software Directorate. Pursuing a B.S. in Software Engineering; focused on building usable, maintainable applications and improving developer and user workflows.

TECHNICAL SKILLS

Development JavaScript, TypeScript, React, HTML5, CSS3, REST APIs; GitLab, Visual Studio Code

Power Platform Power Apps, Microsoft Dataverse (tables and relationships), Power Automate; working knowledge of Power BI

UX & delivery User research, wireframing, prototyping, accessibility, requirements gathering, Agile collaboration, pair programming, Jira, Confluence, SharePoint

RELEVANT PROFESSIONAL EXPERIENCE

IT Specialist | AFSC Software Directorate — Technology Management Process Team (SWTP) | Aug 2026 – Present

- Work with software development teams on DevSecOps maturity self-assessments and Art of the Possible (AoP) process-improvement initiatives.
- Design and develop a Power Apps trouble-ticketing solution for an existing evaluation tool; established Dataverse tables and relationships to support the application's data model.
- Plan user ticket submission, status tracking, staff assignment, and two-way ticket communication; support Software Directorate applications and evaluate opportunities for Power Automate workflows.

Software Developer Intern | AFSC Software Directorate | Sep 2025 – Mar 2026

- Worked with JavaScript, TypeScript, React, GitLab, and Visual Studio Code in a collaborative software development environment.
- Participated in pair programming and iterative problem-solving, applying UX principles to front-end implementation and usability.

Program Management Specialist / Program Analyst | AFSC Software Directorate | Nov 2023 – Jul 2026

- Partnered with software engineering teams and leadership to clarify requirements, improve workflows, and communicate technical priorities.
- Built and organized SharePoint resources, dashboards, task boards, decision logs, and documentation to improve information access and program visibility.

SELECTED DEVELOPMENT PROJECTS

Trouble-Ticketing Application (in development) | Power Apps, Dataverse, Power Automate | 2026

- Designing a support-ticket application from the ground up; established relational data tables for tracking issues with an existing evaluation tool.
- Planned user-facing issue submission and status tracking alongside staff assignment and centralized response histories; application is still under development.

My Recipe Collection | React, JavaScript, REST API, localStorage | Portfolio project

- Built a responsive recipe-search application using TheMealDB API, recipe detail views, and locally saved favorites.

Portfolio Website & UX Case Studies | HTML, CSS, responsive design | nikkigabor.com

- Developed a multi-page portfolio featuring web projects, UX case studies, design work, and accessible, mobile-friendly layouts.

ADDITIONAL PROFESSIONAL EXPERIENCE

UX Research Fellow | AFWERX — U.S. Air Force Innovation Hub | Nov 2022 – May 2023

- Conducted qualitative user research, identified pain points, and translated findings into recommendations and information architecture considerations.

Program Manager, Customer Experience & Onboarding | USAF 309 SWEG / SkiCAMP | Nov 2019 – Nov 2023

- Improved onboarding and customer experiences through user feedback, workflow analysis, cross-functional coordination, and technical documentation.

Deployment Specialist / Configuration Management | Summit Technologies Inc. | Nov 2017 – Jul 2019

- Supported enterprise software deployments, configuration control, version records, and engineering documentation.

EDUCATION

Western Governors University B.S. Software Engineering — in progress (approximately one year remaining)

Weber State University A.A.S. User Experience and Design; Certificate in User Experience and Design

ADDITIONAL TRAINING & CERTIFICATIONS

Full Stack JavaScript Developer — Galvanize • CompTIA Cloud Essentials+ • LPI Linux Essentials • SAE EIA-649 Configuration Management